

# Quality Policy

The Management of **BLC Industrial Services** has defined and documented its quality policy and objectives, as well as its commitment to them in all activities carried out.

- Provision of maintenance and calibration services for electrical and electronic devices, and field instrumentation equipment applied to industrial automation processes.

For this purpose, it commits to:

- Provide services that meet the requirements of customers and interested parties, always striving to improve day by day and to direct all activities toward achieving their satisfaction.
- Develop and perform services with high technological standards, optimal quality, and the highest possible efficiency.
- Provide personnel with the appropriate information, training, and instruction to carry out their tasks.
- Encourage the application of talent and creativity of the people who are part of the organization for continuous improvement and as part of their commitment to achieving the desired quality levels.
- Prioritize the health and safety of all employees.
- Promote continuous improvement in all areas of the organization.
- Minimize the environmental impact of its operations.